

***Important message from our friends at Lionel, LLC.***

Some of you may have already received the following message from Lionel CEO Howard Hitchcock. If not, it is provided herewith for your information. Please read it carefully so you will be up to date on the services the company will continue to offer as they curtail their business operations at the company's headquarters in Concord, North Carolina. As they celebrate their 120 anniversary, we look forward to Lionel being back on track very soon.



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**LIONEL**  
*Racing*

To our customers,

Since 1900, Lionel has been part of the American story. We survived the Great Depression. We suffered alongside the rest of the nation during World War II. And we mourned with our country during the attacks of September 11.

Now we face a threat of a very different kind. And as Lionel has done for more than 100 years, we will do everything we can to not just survive it, but to stand in solidarity with our fellow Americans so that we come back stronger than ever.

Today, Lionel is temporarily closing its headquarters in Concord, NC in compliance with local orders.

This means our warehouse isn't shipping or receiving; all train service and parts ordering is halted; and online orders at [LionelRacing.com](http://LionelRacing.com) and [LionelStore.com](http://LionelStore.com) will not mail until we re-open. Our Lionel Store in Concord Mills is also closed.

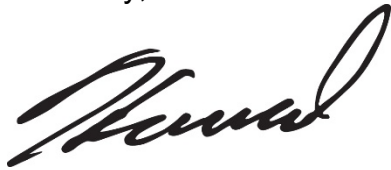
Lionel employees who can are working remotely. Our call center team is also working from home and our agents are ready to answer customer questions and take orders. We just can't ship product right now.

Please continue to interact with us on our official social media channels as we will post updates there.

In the meantime, we appreciate your business and your support over the years and we hope that you and your families stay healthy.

We know Lionel – and the rest of the country – will be back on track soon.

Sincerely,

A handwritten signature in black ink, appearing to read "Howard Hitchcock". The signature is fluid and cursive, with a large, sweeping initial "H".

Howard Hitchcock  
Lionel CEO